

EAST SAN GABRIEL VALLEY HEALTH NEIGHBORHOOD DIRECTORY

Joining Together to Improve the Health and Wellness of our Communities



Provider	Type of Service	Page #	Child	TAY	Adult	Older Adult	Special Program	Payment
Aegis Treatment Centers	Substance Abuse	6		x	x	x		Medi-Cal Private Insurance
AltaMed PACE	Primary Care/Dental/Vision/Home Care services	7-8				x		MediCal Medicare
Alzheimer's Association, CA Southland Chapter	Information/consultation /support groups	9	x	x	x	x		Free
Azusa Pacific University, Community Counseling Center	Mental Health	10	x	x	X	x		Sliding Fee (cash or check only)
Buddhist Tzu Chi Foundation	Primary Care/Food Assistance/Clothing/Spiritual Support	11	x	x	x	x		Non Insurance Medi-Cal Medicare
California Mental Health Connection	Mental Health	12	x	x	x	x		Sliding scale Uninsured Tricare
ChapCare	Primary Care/Dental/Vision, Pediatrics	13	x	x	x	x		Medi-Cal Covered CA Private Insurance My Health LA Uninsured
Center for Integrated Family and Health Services	Mental Health/Substance Abuse	14	x	x	x	x		Medi-Cal Cash Medi-Care
Citrus Valley Health Partners- Population Health	Case Management/Chronic Disease Management	15			x	x		Citrus Valley Insurance Plan Medicare (55 & up)
East San Gabriel Valley Coalition for the Homeless (ESGVCH)	Homeless Services	16	x	x	x	x		

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East Valley Community Health Center	Mental Health/Primary Care/Dental	17-18	x	x	X	x		Medi-Cal Medicare Uninsured Other
ENKI Youth & Family Services	Mental Health	19	x	x				Medi-Cal Some indigent funds
Family Preservation Liaison- DMH	Mental Health	20					Families	Medi-Cal Indigent Funds
Five Acres	Mental health	21-22	x	x				Medi-Cal
Heritage	Mental Health	23				x		Medi-Cal Medicare Uninsured Cal Medi Connect
La Fetra	Leisure services/linkage to services	24	x	x	x	x		Cash or Check
LA County Department of Health Services – Whole Person Care	Primary Care/Mental Health/ Substance Use/Homelessness	25-26		x	x			Medi-Cal My Health LA
LA County DMH- East San Gabriel Valley Mental Health Center	Mental Health	27		x	x	X		Mei-Cal Sliding Scale Medicare Cal Medi Connect
LA County DMH- Homeless Services Team	Homeless Outreach	28		x	x	x		Medi-Cal Medicare Uninsured
LA County Department of Public Health	Primary Care	29	x	x	x	x		Free/Los Cost
Maryvale	Mental Health	30-31	x	x	x		(0-25) Some Adults	Medi-Cal Uninsured
Masonic Center for Youth & Families	Mental Health	32	x	x				Sliding Fee Scale CalVoc

Provider	Type of Service	Page #	Child	TAY	Adult	Older Adult	Special Program	Payment
Mission City Community Network	Primary Care ,Behavioral Health, Dental, Optometry	33	x	x	x	x		Medi-Cal Private Insurance Covered Ca My Health LA Cash Sliding Scale
National Council on Alcoholism & Drug Dependence	Substance Use	34	x	x	x	x		Medi-Cal LA Care Self Pay
Neighborhood Connections at Azusa City Library	Information & Referral Services	35	x	x	x	x		Free
Neighborhood Wellness Center	Primary Care	36	x	x	x	x		Free
Pacific Clinics- Hope Drop in Center	Mental Health/Resource Center for Homeless TAY	37-38		x				Free Medi-Cal (MH services)
Planned Parenthood Pasadena & San Gabriel Valley Glendora	Reproductive and Preventative Services	39	x	x	x	x	12 y/o and up	Medi-Cal Family PACT (FPACT) other
San Gabriel Children's Center	Mental Health	40	x	x				Medi-Cal
Service Center for Independent Life	Disability Services	41	x	x	x	x		Free
Social Model Recovery Systems	Substance Use Disorder/Mental Health	42	x	x	x	x		Private Insurance Medi-Cal Uninsured
SPIRITT Family Services	Mental Health/Substance Use Treatment	43	x	x	x			Medi-Cal Sliding scale fee
Teen Line	Teen-to-Teen Hotline	44-45	x	x			13-18 y/o	Free

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Uplift Family Services	Mental Health	46	0	0			Ages (0-20)	Medi-Cal residing in San Bernardino County
Volunteers of America	Homeless/Housing	47-48		x	x	X		Free
YWCA SGV	Senior Services/Domestic Violence	49		X	x	X		Free/Donations

Provider Name	Aegis Treatment Centers
Address	1450 N. Lake Ave. #105 Pasadena, Ca 91104
Phone & Fax	626-794-1161; Fax: 626-794-6071
Type of Service	Substance Abuse Treatment. (OTP) replacement therapy with methadone or buprenorphine along with counseling services.
Description of Services	Medication assisted treatment. Counseling sessions, group meetings, medical consultations
Referral Eligibility Information	Patient must be on opiate to be admitted into treatment
Languages Available	English, Spanish, and Armenian
Age Group Served	21+
Referral Contact Person	Liana Sinapyan, Clinic Manager
Hours of Operation	M-F: 6:30 am -3:00 pm ; Sat/Sun: 8:00a-10:00am
Best Method for Referral	626-794-1161; LSinapyan@aegistreatmentcenters.com
Accepted Payment Source	MediCal Private Insurance Self-Pay – based on sliding scale fee
Link to Webpage	www.aegistreatmentcenters.com
Social Media Link	(if applicable)

Provider Name	AltaMed PACE Covina
Address	535 S 2nd Ave, Covina, CA 91723
Phone & Fax	Tel: (626) 404-1480 Fax: (626) 214-1476
Type of Service	<ul style="list-style-type: none"> • Primary Medical and Specialty Care • Physical Therapy • Occupational Therapy • Speech Therapy • Prescription Drug Coverage • Hospital and Doctor Visits • Dental • No cost transportation • Vision • Social Activities and Nutritious Meals • Adult Day Health care Services • Home Care Services
Description of Services	<p>Our Program of All-Inclusive Care for the Elderly (PACE) is a health plan designed for seniors with delicate health care needs. PACE provides participants with complete medical, social, nutritional, rehabilitative and transportation services, making it possible for seniors to live with dignity and pride in their own homes while receiving the care they need.</p>
Referral Eligibility Information	<ul style="list-style-type: none"> • Are 55 years or older • Live in the PACE <u>service area</u> • Need assistance with daily living • Require a level of care equal to nursing home services • Can live safely in the community with the help of PACE services

Languages Available	English, Spanish, Tagalog, Mandarin, Chinese, Cantonese
Age Group Served	55 years or older and has chronic medical conditions
Referral Contact Person	Vanessa Leyva at (323) 621-9826 or at (626) 404-1480
Hours of Operation	Monday through Friday from 8:00am to 5:00pm.
Best Method for Referral	Tel: (323) 621-9826 or at (626) 404-1480 Fax: (626) 214-1476
Accepted Payment Source	Medical, Medicare
Link to Webpage	http://www.altamed.org/PACE
Social Media Link	

Provider Name	Alzheimer's Association, CA Southland Chapter
Address	9606 S. Santa Monica Blvd., Ste. 200, Beverly Hills, CA 90210 Covers all of LA County and Inland Empire Counties
Phone & Fax	24/7 Helpline(800) 272-3900
Type of Service	Information and assistance for those with Alzheimer's disease or their family members or caregivers. Includes: 24/7 Helpline, Care Consultations, Education, Information and Referrals, Support Groups, Early Stage Programs.
Description of Services	Provide various types of information and assistance to help those dealing with dementia or those caring for someone with dementia.
Referral Eligibility Information	Anyone who needs the help.
Languages Available	Locally, can provide help in English and Spanish. Interpretation services available through Helpline for all other languages.
Age Group Served	All age groups
Referral Contact Person	For the SGV, Linda Loera is the contact person. For any other area, contact the Helpline at 800.272.3900.
Hours of Operation	Helpline is 24/7. Local staff, M-F 9am-5pm.
Best Method for Referral	Email: lloera@alz.org
Accepted Payment Source	Most services are free. Only the Medic+Alert program that provides bracelets has a cost.
Link to Webpage	www.alz.org/socal
Social Media Link	(if applicable)

Provider Name	Azusa Pacific University, Community Counseling Center
Address	918 E. Alostia Ave. Azusa CA 91702
Phone & Fax	Tel 626.815.5421 Fax 626.633.0651
Type of Service	Mental health services for all ages: Individual, couple, family, groups, school based mental health, psychological assessments, and substance use assessments.
Description of Services	Sliding fee scale services to clients across the age span.
Referral Eligibility Information	Provide any referral eligibility and exclusion criteria for the services in your agency that other providers in the Health Neighborhood should be made aware of:
Languages Available	English, Spanish, Arabic
Age Group Served	5-95
Referral Contact Person	Please include special instruction if applicable
Hours of Operation	M-TH 9am-9pm Fri 9am-6pm
Best Method for Referral	Email, Phone number, fax, etc PHONE
Accepted Payment Source	Please provide your agencies accepted payment sources and include information on sliding scale, Medical, Medicare, uninsured/uninsurable, and other types of insurance accepted: Sliding fee scale: cash or check only
Link to Webpage	www.apu.edu/cc
Social Media Link	(if applicable)

Provider Name	Buddhist Tzu Chi Foundation
Address	1100 S. Valley Center Ave., San Dimas, CA 91773
Phone & Fax	Phone: 909-447-7799 X 500
Type of Service	<ul style="list-style-type: none"> • Health services • Homeless Prevention: Rent/deposit or other types of financial assistance (a home visits by Tzu Chi volunteers is REQUIRED) • Food assistance • Clothing assistance • Spiritual support
Description of Services	The health services will be mainly provided by our mobile dental, vision, and cancer screening clinics at medical outreach events in various communities. Please contact cdd@tzuchi.us for outreach schedules and assistance requests. Tzu Chi also has two permanent health clinics in Alhambra, South El Monte, and Wilmington. The permanent clinics provide low-cost medical, dental, and alternative medical services regardless of insurance status.
Referral Eligibility Information	Tzu Chi requires income verification for financial assistance, therefore a home visit by Tzu Chi volunteers is REQUIRED prior to providing financial assistance.
Languages Available	Mandarin, Taiwanese, English
Age Group Served	Service all age group
Referral Contact Person	N/A
Hours of Operation	Monday – Saturday 9am – 5pm
Best Method for Referral	Please contact cdd@tzuchi.us or 909-447-7799x500.
Accepted Payment Source	<ul style="list-style-type: none"> • No insurance • Medi-Cal • Medicare • For other types of insurance, please consult our medical administration office at 626-427-9598
Link to Webpage	http://tzuchi.us/
Social Media Link	http://www.facebook.com/TzuChiUSA/

Provider Name	California Mental Health Connection
Address	14305 E Morgan St. Baldwin Park, CA 91706
Phone & Fax	
Type of Service	Assessment, treatment and prevention of violence. Individual, couple, family and group treatment. There are parenting, DV, teens and 12 step recovery groups
Description of Services	Individual, couple, family and group treatment and 12 step recovery groups
Referral Eligibility Information	
Languages Available	Spanish, Armenian, Arabic
Age Group Served	Children, teens, young adults and adults.
Referral Contact Person	Lupita Raya
Hours of Operation	11:30 am to 8.30 PM
Best Method for Referral	Email: elisa.jimenez@californiamhc.org Phone number: 626 430 6197 Fax: 626 430 7404
Accepted Payment Source	sliding scale, uninsured/uninsurable, Tricare.
Link to Webpage	www.californiamhc.org
Social Media Link	(if applicable)

Provider Name	ChapCare
Address	3703 Peck Rd. El Monte CA 91731
Phone & Fax	(626) 486-9639
Type of Service	Primary Care, Dental, Vision, Pediatrics, Health Insurance Enrollment assistance
Description of Services	Primary Care medical
Referral Eligibility Information	Medi-Cal (straight medi-cal and managed care), Covered California plans, most private insurance, My Health LA, and the uninsured regardless of their ability to pay.
Languages Available	English and Spanish
Age Group Served	We service people of all ages: infants, children, young adults, adults, seniors
Referral Contact Person	Bianca Gonzalez- Outreach, Enrollment, and Retention Supervisor
Hours of Operation	Monday-Friday: 8am-5pm
Best Method for Referral	Email, Phone number, fax, etc Email and phone
Accepted Payment Source	ChapCare accepts the following insurance: Medi-Cal (straight medi-cal and managed care), Covered California plans, most private insurance, My Health LA, and the uninsured regardless of their ability to pay.
Link to Webpage	www.chapcare.org
Social Media Link	(if applicable) You can find us in Facebook, Instagram, and Yelp

Provider Name	Center for Integrated Family and Health Services, inc.
Address	540 S. Eremland Dr., Covina CA 91723 560 S. San Jose Ave., Covina CA 91723
Phone & Fax	Phone: 626-966-1577 Fax: 626-331-4529
Type of Service	Please list all services that the agency is willing to make available for the Health Neighborhood and the age groups served. (Primary Care, Mental Health, Substance Use Disorder, etc.): <ul style="list-style-type: none"> • Mental Health services • Substance Use Disorder Treatment
Description of Services	Outpatient mental health services for all ages Outpatient substance use disorder services for teens and adults
Referral Eligibility Information	Provide any referral eligibility and exclusion criteria for the services in your agency that other providers in the Health Neighborhood should be made aware of: Mental health and substance use disorder services are available under Medi-Cal and through cash pay services. Some services are also available for MediCare and Medi-Medi
Languages Available	English, Spanish, Mandarin and Cantonese
Age Group Served	Mental Health: all ages (moderate to severe services for children and adolescents) Substance use services: adolescents and adults
Referral Contact Person	Please include special instruction if applicable Child and adolescent mental health: Abby Paniagua, 626-967-5103 Adult mental health: Maria Hopper, 626-966-1577 Substance use services: Tiffany Sofie, 626-966-1577
Hours of Operation	M-Th 9 to 9; F 9 to 5; Sat 9 to 5 (Saturday hours are for Substance use services and once a month for mental health/psychiatry)
Best Method for Referral	Email, Phone number, fax, etc Phone or fax
Accepted Payment Source	Please provide your agencies accepted payment sources and include information on sliding scale, Medical, Medicare, uninsured/uninsurable, and other types of insurance accepted: Medi-Cal, cash pay, MediCare and Medi-Medi
Link to Webpage	www.cifhs.org
Social Media Link	(if applicable)

Provider Name	Citrus Valley Health Partners-Population Health
Address	210 W. San Bernardino Road Covina, CA 91722
Phone & Fax	P# 626-833-9364 F#626-339-6401
Type of Service	Chronic Disease Management, Social Service support, case management. Chronic Disease Support Groups (Welcome To Wellness) Every 2 nd Monday of the month in English and Spanish.
Description of Services	Disease management for congestive heart failure and chronic obstructive pulmonary disease. We bridge care from hospitalization to home. We offer individualized post-hospitalization follow up care for high risk patients and provide in-depth health education and resources to patients and their families.
Referral Eligibility Information	We accept patients with CHF and COPD that have medicare fee-for-service insurance as well as Citrus Valley IPA insurance (CVIP)
Languages Available	English and interpretation services in many languages.
Age Group Served	CVIP Insurance: Adults Medicare insurance: 65 and up
Referral Contact Person	Natalie Thies, MSW Cell phone: 626-833-9364
Hours of Operation	Monday-Friday 8am-5:30pm
Best Method for Referral	Call or email Natalie Thies. 626-833-9364 or nthies@mail.cvhp.org
Accepted Payment Source	Medicare fee-for-service or CVIP insurance only.
Link to Webpage	
Social Media Link	(if applicable)

Provider Name	East San Gabriel Valley Coalition for the Homeless (ESGVCH)
Address	1345 Turnbull Canyon Rd. Hacienda Heights, CA 91745
Phone & Fax	Phone: (626) 333-7204 Fax: (626) 333-7260
Type of Service	Homeless Services Provider
Description of Services	The ESGVCH operates three programs: Program #1 is the Emergency Assistance Center (EAC) and the Bridge Program (a program within the EAC). The EAC is open every day, Monday through Friday from 8:30 am to 1:30 pm year-round, and is in an office space at St. John Vianney Catholic Church in Hacienda Heights. The EAC provides front-line aid to the homeless including: meals, showers, bus tokens, and referral services for community resources. A designated number of motel vouchers are available each month for families with children. Moreover, the EAC is currently running the Bridge Program where EAC staff place 1-2 families at a time in a motel, pay 100% of the motel fees, and provides case management, money savings guidance, and other services. The goal of the program is for the families to save money for their own permanent housing upon exiting the Bridge Program. Program #2 is the Winter Shelter Program where night-time shelter is provided for individuals with nowhere to go. The program operates in partnership with 6 area churches who open their facilities for shelter. Program #3 is the Encore Program where community-based treatment is provided for addictions recovery.
Referral Eligibility Information	When referring a family to the Emergency Assistance Center (EAC) for a motel voucher, service provider must call the EAC office first at (626) 333-7204. Please do not send the client without first speaking with office staff as funds are very limited.
Languages Available	English & Spanish
Age Group Served	All ages
Referral Contact Person	Referral needed only when sending clients to the Emergency Assistance Center (EAC) for motel vouchers. Vouchers are only available for families with children.
Hours of Operation	Monday-Friday from 8:30 am-1:30 pm
Best Method for Referral	Phone: (626) 333-7204
Accepted Payment Source	N/A
Link to Webpage	ESGVCH.ORG
Social Media Link	https://www.facebook.com/esgvch/

Provider Name	EAST VALLEY COMMUNITY HEALTH CENTER
Address	Headquarters: 420 South Glendora Avenue, West Covina, CA 91790
Phone & Fax	Phone: (626) 919-4333 Fax: (626) 919-2084
Type of Service	<p>Medical</p> <ul style="list-style-type: none"> • General Medicine • Women’s Health • Prenatal Care • Family Planning • Pediatrics • HIV/AIDS Services • PrEP Services • Chronic Conditions Treatment (diabetes, asthma, hypertension) <p>Behavioral</p> <ul style="list-style-type: none"> • Assessments and Diagnosis • Children’s Therapy • Adult Therapy • Couple’s Therapy • Family Therapy • Anxiety and Depression Support Groups • Medication Assisted Treatment for opioids <p>Enabling services</p> <ul style="list-style-type: none"> • Transportation • Case Management • HIV/AIDS Case Management • Pharmacy (for patients only) <p>Education</p> <ul style="list-style-type: none"> • Diabetes Management • Nutrition • Chronic Condition Management • Pregnancy Support • HIV Counseling and Testing <p>Dental</p> <ul style="list-style-type: none"> • Child Dentistry • Adult Dentistry • Annual Exams • Teeth Cleanings • Tooth Fillings • Tooth Extractions • Denture Services

	<p>Insurance enrollment</p> <ul style="list-style-type: none"> • Enrollment Services for insurance coverage: Medi-Cal, Medicare and Covered California. • Enrollment assistance for My Health L.A. (MHLA) <p>Vision/Eye Care</p> <ul style="list-style-type: none"> • Comprehensive eye examinations • Refractions • Contact lens fittings and evaluations • Glaucoma evaluations and treatment • Dry eye disease evaluations and treatment
<p>Description of Services</p>	<p>Founded in 1970, East Valley Community Health Center has evolved from a free clinic into a comprehensive Federally Qualified Health Center for providing health care services for people of all ages. Out of its six health centers East Valley provides comprehensive primary care, dental, mental health and vision services to residents of the East San Gabriel and Pomona valleys. The majority of our patients are the working poor with many facing significant health challenges including diabetes, hypertension and asthma.</p> <p>East Valley accepts Medi-Cal, Medicare, and Covered California insurances. Services for uninsured individuals and families are provided on sliding fee scale based on income and family size. East Valley is a My Health L.A. (MHLA), which offers free medical and dental services for qualifying uninsured individuals.</p> <p>Most importantly, for persons not covered by any health insurance plan, our certified enrollment counselors will offer assistance in applying to Medi-Cal, Medicare and Covered California.</p>
<p>Languages Available</p>	<p>All</p>
<p>Age Group Served</p>	<p>All age groups.</p>
<p>Referral process</p>	<p>The first step to becoming a patient at East Valley is to schedule an appointment at one of our centers.</p>
<p>Hours of Operation</p>	<p>Depends on the site. Our sites are open evening hours.</p>
<p>Link to Webpage</p>	<p>https://www.evchc.org/</p>

Provider Name	Enki Youth and Family Services-West Covina
Address	1215 W. West Covina Parkway West Covina, CA 91790
Phone & Fax	Phone-(626) 974-0770 Fax-(626) 974-0774
Type of Service	Mental Health Services-individual and family therapy, group therapy, medication services and case management services.
Description of Services	We provide therapy services including Evidenced Based Practices; MAP, Seeking Safety, TF-CBT, Triple P, and PCIT. We also have a 0-5 program and we can provide field based services as well.
Referral Eligibility Information	We can see clients with Medi-Cal insurance and clients that meet medical service necessity.
Languages Available	English, Spanish, Greek, Mandarin and Taiwanese
Age Group Served	0-21 years old
Referral Contact Person	Questions regarding services contact the Clinic Manager, Rachel Coleman, LMFT.
Hours of Operation	Monday 9am-6pm Tuesday 10am-7pm Wednesday 10am-7pm Thursday 10am-7pm Friday 8am-5pm
Best Method for Referral	Call Center (866) 227-1302 to schedule an intake assessment.
Accepted Payment Source	Medi-Cal insurance and limited indigent funds for specific programs.
Link to Webpage	http://www.ehrs.com/
Social Media Link	N/A

Provider Name	Family Preservation DMH-East San Gabriel Valley Mental Health Center
Address	1359 N. Grand Avenue Covina, CA 91724
Phone & Fax	626-430-2947 Fax 626-331-0058
Type of Service	Family Preservation Mental Health Linkage.
Description of Services	criteria for the services in your agency
Referral Eligibility Information	Family Preservation Referrals are made by the (DCFS) Department of Children and Family Services (CSW) and The Department of Probation.(Probation Officer).
Languages Available	English, Spanish, API
Age Group Served	Families
Referral Contact Person	Please include special instruction if applicable
Hours of Operation	
Best Method for Referral	Made Children’s Social Worker and Probation Officer
Accepted Payment Source	Please provide your agencies accepted payment sources and include information on sliding scale, Medical, Medicare, uninsured/uninsurable, and other types of insurance accepted: Medical and Family Preservation Indigent Funds
Link to Webpage	
Social Media Link	(if applicable)

Provider Name	Five Acres
Address	2934 E Garvey Avenue South, Suite 100 & 102 West Covina, CA 91791
Phone & Fax	626-214-0301
Type of Service	Promoting safe, loving and permanent family solutions for 130 years. West Covina programs include Community Based Mental Health service, Foster Care and Adoption Services, Wraparound, PCIT (Parent Child Interaction Therapy)
Description of Services	<p>Community Based Mental Health Services for ages 3-24 years old for those with Medi-Cal. Services are provided in the field including home, school, and appropriate community settings. Also available is case management, medication support,* psychological testing,* TBS-Therapeutic Behavior Services*</p> <p>Foster Care program recruits, trains and approves foster families who open their homes and hearts to children; whether for a short time, a long time or forever as adoptive families. Intensive Services Foster Care (ISFC) provides a nurturing therapeutic family setting combined with individualized intensive treatment for children who might otherwise be placed in residential treatment. ISFC allows the least restrictive setting in a family home and community environment.</p> <p>The APSS-Adoption Promotion Support Services program provides a fully integrated array of services available to children and families along the adoption continuum. This includes, adoption focused therapy, mentoring for children and parents, parent support group, children's groups, free community trainings and case management.</p> <p>Wraparound services utilize a team-based approach to provide locally-based community support systems to help children and their families continue to thrive.</p> <p>PCIT therapists teach parents the skills necessary to manage their child's severe behavior problems. Parents are coached and practice specific skills during therapy until they master them and their children's behavior improves</p> <p>*Denotes services available once they are a Five Acres client.</p>
Referral Eligibility Information	<p>Provide any referral eligibility and exclusion criteria for the services in your agency that other providers in the Health Neighborhood should be made aware of:</p> <p>Must have active Medi-Cal for mental health services If In foster care, minute order is needed for mental health services For APSS the child must have been or is a client with Los Angeles County DCFS. For Wraparound, client must be involved DCFS, Probation, or qualify for AAP (contact us for questions about eligibility). For PCIT, client must have active Medi-Cal.</p>
Languages	English & Spanish

Available	
Age Group Served	3-24 0-21 For Foster Care and Adoption Programs and Wraparound 2-7 for PCIT
Referral Contact Person	Adriana Luquin (626)246-1712 desk (626)585-1664 fax aluquin@5acres.org APSS: Selena Liu Sliu@5acres.org Foster Care: Ivon Favela ifavela@5acres.org To be a Mentor: Jill Mattinson-Cruz jmattinsoncruz@5acres.org Wraparound: Karina Ramos (626) 246-1791 KRamos@5acres.org PCIT: Linda Petteway (626) 993-3110 LPetteway@5acres.org *English only at this time*
Hours of Operation	8am-5pm (office hours)
Best Method for Referral	Email/Fax to Adriana Luquin Email to the above staff
Accepted Payment Source	Please provide your agencies accepted payment sources and include information on sliding scale, Medical, Medicare, uninsured/uninsurable, and other types of insurance accepted: Medi-cal accepted
Link to Webpage	www.5acres.org
Social Media Link	(if applicable) https://www.facebook.com/fiveacresorg https://www.instagram.com/fiveacresorg/ https://twitter.com/fiveacresorg http://www.youtube.com/user/FiveAcresChannel https://www.facebook.com/fiveacresfostercareandadoption

Provider Name	Heritage Clinic
Address	447 N. El Molino Ave. Pasadena, Ca 91101
Phone & Fax	626-577-8480 Fax: 626-577-8978
Type of Service	Mental Health Services
Description of Services	In-home & in-clinic mental health services (psychotherapy, counseling, individual rehabilitation services). In-home & in clinic targeted case management In clinic psychiatric medication and follow up
Referral Eligibility Information	Age 55 and over for Prevention and Early Intervention (PEI), i.e., milder mental illness Age 60 and over for Full Partnerships, i.e., more severe mental illnesses
Languages Available	English, Spanish, Armenian, and Hmong
Age Group Served	Older adults (55+ for PEI; 60+ for FSP)
Referral Contact Person	Grace Kim
Hours of Operation	M-F 8:30 to 5:00 pm
Best Method for Referral	Phone
Accepted Payment Source	Medi Cal, Medicare, Uninsured, Cal Medi Connect
Link to Webpage	https://heritageclinic.net/
Social Media Link	(if applicable)

Provider Name	La Fetra Center
Address	333 E Foothill Blvd. Glendora, CA 91741
Phone & Fax	Phone: 626-914-8235 Fax: 626-857-0270
Type of Service	The La Fetra Center provides community leisure services to individuals eighteen years and older. Additionally, the Center provides information and referral for community and non-community partners.
Description of Services	Community services include groups and clubs such as International Community, Current Events Discussion and Journey through grief. The La Fetra Center also provides low cost exercise classes. Classes focused on specific topics are offered and free presentations are given monthly. The La Fetra Center is a place for adults to come and interact with others, enjoy lunch for free or at a low cost and spend quiet time.
Referral Eligibility Information	Participants must be at least eighteen years old.
Languages Available	English
Age Group Served	18+
Referral Contact Person	Jennelle Markel jjensen@ci.glendora.ca.us Community Services Coordinator Alicia Dominguez adominguez@ci.glendora.ca.us Recreation Specialist
Hours of Operation	Monday – Friday 8:00am – 5:00pm
Best Method for Referral	Email and Phone Call
Accepted Payment Source	For fee based classes/programs cash, check and credit card are accepted. Lunch program only cash is accepted.
Link to Webpage	http://www.cityofglendora.org/departments-services/parks-recreation-senior-services
Social Media Link	Twitter.com/CityofGlendora Facebook.com/CityOfGlendora

Provider Name	Los Angeles County DHS- Whole Person Care Program
Address	Los Angeles County Department of Health Services 313 N Figueroa Street, Suite 904B , Los Angeles CA 90012
Phone & Fax	Mayra Ramirez, Associate Director- Regional Collaboration Phone: 213-587-0644 Email: Mramirezece98@dhs.lacounty.gov
Type of Service	Please list all services that the agency is willing to make available for the Health Neighborhood and the age groups served. (Primary Care, Mental Health, Substance Use Disorder, etc.) 6 main focuses: Homelessness, Mental Health, Perinatal care, Substance Use Disorder, ICMS- Re-entry, Transitions of Care
Description of Services	Whole Person Care Program Focus: <ul style="list-style-type: none"> • Creating an integrated delivery system • Care coordination during high-risk times • Addressing social and behavioral health needs • Creating jobs for individuals with shared lived experience
Referral Eligibility Information	Provide any referral eligibility and exclusion criteria for the services in your agency that other providers in the Health Neighborhood should be made aware of: -Must be a medical recipient, some exceptions for folks with immigration status <ul style="list-style-type: none"> • Substance Use <ul style="list-style-type: none"> • Requirements: Currently Using or History of using and wants to seek treatment • WPC Referral Line 844-804-5200 • Re-Entry (Recently released from incarceration) <ul style="list-style-type: none"> • Exited jail within the last 6 months • WPC Referral Line 844-804-5200 • Mental Health <ul style="list-style-type: none"> • Intensive Service Recipients • SPA 3: 844-593-2364 • Residential and Bridging Care <ul style="list-style-type: none"> • 213-738-4775 • Homelessness <ul style="list-style-type: none"> • Homeless Care Support Services & Tenancy Support Services • CES Provider: Union Station Homeless Services • CES Director: • Ryan Izell: rzell@unionstationhs.org • Outreach coordinator: Maria Lopez • Sobering Center

	<ul style="list-style-type: none"> • Exodus: 213-395-7700 • Benefits Advocacy Program • SPA 3: 626-593-2364 • Perinatal High Risk <ul style="list-style-type: none"> • Referral Line 844-37-MAMAS • Referral Email: mamas@dhs.lacounty.gov
Languages Available	Spanish, English, Cantonese, Chinese etc. (most common languages)
Age Group Served	Expecting mothers, youth, adults
Referral Contact Person	LCSW SPA 3: Teresa Ejanda-Sano Email: TEjanda-Sano@dhs.lacounty.gov
Hours of Operation	WPC hotline is 24/7. Community Health Workers- regular business hours
Best Method for Referral	Email & Phone number.
Accepted Payment Source	Please provide your agencies accepted payment sources and include information on sliding scale, Medical, Medicare, uninsured/uninsurable, and other types of insurance accepted: Medical recipients, My health LA clients
Link to Webpage	http://www.dhcs.ca.gov/provgovpart/Documents/WPCProgramOverview.pdf
Social Media Link	(if applicable)

Provider Name	Los Angeles County DMH- East San Gabriel Valley Mental Health Center
Address	1359 N. Grand Ave. Covina, Ca 91724
Phone & Fax	626-430-2900
Type of Service	Mental Health Services
Description of Services	<ul style="list-style-type: none"> • Clinical Assessment • Short –term Psychotherapy for Prevention and Early Intervention (PEI) • Case Management and linkage to community resources • Medication Support • Supportive Counseling • Crisis Evaluation
Referral Eligibility Information	<ul style="list-style-type: none"> • Adults 18-79 • Adults experiencing a recent life crisis or recent onset of symptoms (for PEI) • Adults or older adults who are experiencing psychiatric symptoms and meet criteria for Specialty Mental Health Services • Adults recently discharged from a psychiatric hospital <p>Excluded:</p> <ul style="list-style-type: none"> • AB 109 clients should be referred to the HUB
Languages Available	English, Spanish, Chinese (Mandarin and Cantonese)
Age Group Served	18+
Referral Contact Person	Call the main line 626-430-2900. You will be directed to the Officer of the Day.
Hours of Operation	Monday and Wednesdays 8 a.m. – 7 p.m., Tuesdays, Thursday and Fridays 8 a.m. – 5 p.m.
Best Method for Referral	626-430-2900
Accepted Payment Source	Sliding Scale based on Universal Method for Determining Ability to Pay (UMDAP) Medi-Cal, Medicare, and Cal MediConnect
Link to Webpage	http://dmh.lacounty.gov/wps/portal/dmh

Provider Name	Department of Mental Health-Homeless Services Team
Address	1359 N. Grand Ave. Covina CA 91344
Phone & Fax	(626) 430-2908/ (626) 331-0118
Type of Service	Triage, assessment, case management and Linkage to Mental Health Services
Description of Services	Coordinate among local service providers to ensure successful linkage of referred client to needed services, brief crisis intervention, collaboration with police and fire departments, hospitals and others who frequently interact with this population
Referral Eligibility Information	Provide any referral eligibility and exclusion criteria for the services in your agency that other providers in the Health Neighborhood should be made aware of:
Languages Available	English, Spanish
Age Group Served	Homeless Adults and Families, Homeless older adults, veterans
Referral Contact Person	Referrals can be (securely)emailed or faxed attention Elizabeth Cope
Hours of Operation	8am-5:30pm
Best Method for Referral	Email:ecope@dmh.lacounty.gov; , Phone: (626) 430-2908; fax(626) 331-0118
Accepted Payment Source	Medical, Medicare, uninsured/uninsurable
Link to Webpage	
Social Media Link	(if applicable)

Provider Name	Los Angeles County Department of Public Health
Address	Pomona Health Center 750 S. Park Ave. Pomona, CA 91766
Phone & Fax	Phone (909) 868-0235 Fax (909) 865-2959
Type of Service	Free and low-cost public health services
Description of Services	<ul style="list-style-type: none"> • Immunizations • Triage • Sexually Transmitted Disease (STD) Testing and Treatment • Tuberculosis (TB) Screening (by appointment only)
Referral Eligibility Information	Provides the above services for free and low-cost to uninsured, under insured and uninsurable populations. Prior to referring please call to confirm availability.
Languages Available	Languages served: Spanish, Vietnamese, Mandarin, and Cantonese
Age Group Served	All
Referral Contact Person	Business Office Phone (626) 256-1600 Fax (626) 359-5982
Hours of Operation	Hours of Operation: Open Weekdays: 8:00am – 4:30pm Wednesday: 10:00am – 6:00pm Please call to confirm.
Best Method for Referral	Fax
Accepted Payment Source	Provides the above services for free and low-cost to uninsured, under insured and uninsurable populations. For additional insurance information, please call clinic.
Link to Webpage	LA County Department of Public Health: http://publichealth.lacounty.gov/ Community Health Services: http://publichealth.lacounty.gov/chs/
Social Media Link	Facebook: https://www.facebook.com/lapublichealth Instagram: https://www.instagram.com/lapublichealth/ Twitter: https://twitter.com/lapublichealth YouTube: https://www.youtube.com/user/lapublichealth

Provider Name	Maryvale Family Resource Center
Address	2502 E. Huntington Drive Duarte, CA 91010
Phone & Fax	Phone: 626-263-9133 Fax: 626-359-7690
Type of Service	Outpatient Mental Health Services
Description of Services	<p>Children and Teen Mental Health Services Prevention and Early Intervention Services- ages 0-20 Recovery, Resilience, Re-Integration Services- ages 0-25 Individual Therapy Family Therapy Group Therapy Case Management Parent Education and Support (Monthly Parent Support Meeting, 2nd Friday of the month, 9:30 to 11:30) Evidence-Based Practices: MAP, PCIT, TF-CBT, CPP School-Based Observation and Counseling Psychiatric Consultation and Medication Management Wraparound Services- must be involved with DCFS or Probation, ages 5-21</p> <p>Specialized Services for Birth to 5: -CPP -PCIT</p> <p>Services provided in the home, office, school, or other appropriate community location.</p> <p>We service ages 0-25 but have made some exceptions to see adults if clinically appropriate.</p>
Referral Eligibility Information	Most of our services are funded by Medi-Cal, though we have limited funding for indigent, uninsured for those who meet Prevention and Early Intervention criteria.
Languages Available	English, Spanish
Age Group Served	0-25 Adults who meet PEI criteria on case by case
Referral Contact Person	Intake Coordinator: Roxana Palacios, MA
Hours of Operation	Monday- Thursday: 8:30 am- 7:00 pm Friday- 8:30 am- 5:00 pm

Revised 02-07-19

Best Method for Referral	Fax, Walk-In
Accepted Payment Source	Medi-Cal and those who are uninsured if they meet Prevention and Early Intervention criteria
Link to Webpage	www.maryvale.org
Social Media Link	https://www.facebook.com/MaryvaleCA

Provider Name	Masonic Center for Youth and Families (MCYAF)
Address	1650 E. Old Badillo St. #B3, Covina, CA 91724
Phone & Fax	Phone: 626-251-2300 Fax: 626-608-9106
Type of Service	Counseling services for youth, couples, and families. Must have a child within ages 4 – 24. Psychological Testing Services for youth ages 4-24.
Description of Services	Counseling/Psychotherapy to address a wide range of individual and family problems. All staff are licensed and trained in evidence based practices. All have specialized trauma training.
Referral Eligibility Information	The counseling services are provided in our clinic. We use a very affordable sliding fee scale as we are a private non-profit with generous funding from the Masons of CA. We are a non-sectarian organization and serve the community at large.
Languages Available	English, Spanish
Age Group Served	Youth ages 4 – 24 and their families
Referral Contact Person	Brenda Mendoza, Access Coordinator. Call for a brief screening and to schedule an initial intake appointment
Hours of Operation	Monday – Thursday: 8:30 am – 7:00 pm, Friday: 8:30 am – 5:00 pm
Best Method for Referral	Email, Phone number, fax, etc Phone: 626-251-2300
Accepted Payment Source	Sliding fee scale offered (no one turned away for inability to pay). The only third party we bill is California Victims of Crime Program (CalVOC). We provide billing statements for families to submit to their insurance if applicable.
Link to Webpage	www.mcyaf.org
Social Media Link	(if applicable)

Provider Name	Mission City Community Network, Inc.
Address	MCCN-La Puente- 1025 Willow Ave. La Puente, CA 91746 MCCN-Monrovia- 513 E. Lime St. Suite# 103, Monrovia, CA 91016 MCCN-Pomona- 1818 Orange Grove Suite# 205, Pomona, CA 91767
Phone & Fax	(818) 895-3100 Ext:754
Type of Service	Primary Medical Care, Mental/Behavioral Health Services, Optometry Services, Dental Services, Family PACT (Family Planning), Women' s Health Services, My Health LA Enrollments, Medical and Covered CA Enrollments.
Description of Services	Medication Management, Immunizations, Onsite Laboratory, Blood Test, EKG/Hearing Test, Physical and Sports Physical Exams, Patient Referrals for Diagnostic Treatment and much more.
Referral Eligibility Information	For Referrals please contact: Luz Bustillos (Regional Outreach Coordinator) at (818) 895-3100 Ext: 754 or Luzb@mccn.org
Languages Available	English and Spanish
Age Group Served	All Ages
Referral Contact Person	For Referrals please contact: Luz Bustillos (Regional Outreach Coordinator) at (818) 895-3100 Ext: 754 or Luzb@mccn.org
Hours of Operation	MCCN-La Puente- Monday – Friday 8:30AM-5:00PM MCCN-Monrovia- Monday – Friday 8:30AM-5:00PM MCCN-Pomona- Monday – Friday 8:30AM-5:00PM
Best Method for Referral	For Referrals please contact: Luz Bustillos (Regional Outreach Coordinator) at (818) 895-3100 Ext: 754 or Luzb@mccn.org
Accepted Payment Source	Medical, Most Private Insurance, Covered CA, My Health LA, Cash Payment and Sliding Scale FEE
Link to Webpage	www.mccn.org
Social Media Link	

Provider Name	National Council on Alcoholism and Drug Dependence of East San Gabriel & Pomona Valleys, Inc. (NCADD)
Address	4626 N. Grand Avenue, Covina, CA 91724
Phone & Fax	(626)331-5316 Fax (626)332-2219
Type of Service	Substance Use Disorders
Description of Services	Outpatient SUD individual and group counseling following a full ASAM assessment to determine appropriate level of care.
Referral Eligibility Information	Open to general public
Languages Available	English
Age Group Served	12-90
Referral Contact Person	Cheryl Ruedi
Hours of Operation	M-Thursday 8:00A.M. – 9:00P.M., Fridays 8:00A.M. – 5:30 P.M.
Best Method for Referral	Fax (626) 332-2219
Accepted Payment Source	Accept Medi-Cal, LA Care and self-pay
Link to Webpage	www.ncaddesgpv.org
Social Media Link	(if applicable)

Provider Name	Neighborhood Connections at Azusa City Library
Address	729 N. Dalton Ave. Azusa, CA 91702
Phone & Fax	(626) 812-5100 (phone) (626) 334-4868 (fax)
Type of Service	Referral services for various programs including those related to: employment, housing, health care, food, education, citizenship, family services, senior services, etc.
Description of Services	Referral services encompassing various needs of the community.
Referral Eligibility Information	N/A
Languages Available	English/Spanish
Age Group Served	All ages
Referral Contact Person	Community Resource Specialists: Yasmin Cardona ycardona@ci.azusa.ca.us or Malvina Rincón mrincon@ci.azusa.ca.us Shared phone: (626) 812-5100
Hours of Operation	During library hours: M-W 10am-9pm, Th 10am-6pm, Fr-Sat 10am-5pm Appointment must be made to ensure a Community Resource Specialist will be available.
Best Method for Referral	Make an appointment by visiting the library, by calling (626) 812-5100, or by sending an e-mail to ycardona@ci.azusa.ca.us or mrincon@ci.azusa.ca.us
Accepted Payment Source	N/A
Link to Webpage	https://www.ci.azusa.ca.us/1495/Neighborhood-Connections
Social Media Link	N/A

Provider Name	Neighborhood Wellness Center
Address	795N. Dalton Avenue Azusa, CA 91702
Phone & Fax	626-812-5191
Type of Service	Ask-a-Nurse, Health Screenings, Case Coordination, Health Education, Health Navigation
Description of Services	Blood pressure screenings; Education on stress reduction, walking and mobility, healthy eating and nutrition, diabetes prevention and management, obesity prevention, STDs, Alcohol/drug use, smoking cessation; walking program; Information on heart disease, COPD, stroke, diabetes, cancer, depression/anxiety, parenting; disease prevention; referrals; and medication information
Referral Eligibility Information	We help everyone, no restrictions.
Languages Available	English and Spanish
Age Group Served	All ages
Referral Contact Person	Please include special instruction if applicable Contact Elena Landeros
Hours of Operation	Tuesday and Thursday 8am-2pm
Best Method for Referral	Email, Phone number, fax, etc Phone call 626-812-5191
Accepted Payment Source	All services are free
Link to Webpage	Currently, no webpage
Social Media Link	(if applicable)

Provider Name	Pacific Clinics- Hope Drop In Center	
Address	13001 Ramona Blvd., Irwindale CA 91706	
Phone & Fax		
Type of Service	Resource center and mental health services for TAY (16-25)	
Description of Services	<p>The Hope Drop In Center provides daily safety and basic supports at no cost for TAY (16-25). Our Drop In Center provides a “low-demand, high tolerance” environment in which TAY can make new friends, participate in social activities, access computers, books, music, and games. As the youth become ready, the case managers and peer partners can connect them to the services and supports they need in order to work toward stability and recovery. Drop in Center services include the following:</p> <ul style="list-style-type: none"> -Shower & Laundry Facility -Meals -Clothing/Shoes -Computers/Internet -Social Activities -Peer Support Groups - Transportation to & from Center -Case Management Services -Linkage to Substance Abuse Treatment -Employment Readiness -Housing Assistance -Mental Health Services/Linkage (Medi-cal required for in house MH services) 	
Referral Eligibility Information	Must be between the ages of 16 to 25. No referral needed. Walk ins welcome.	
Languages Available	English & Spanish	
Age Group Served	16-25	
Referral Contact Person	<p>Please include special instruction if applicable</p> <p>Any questions can be directed to : Janet Fonseca or Yesenia Eduardo (626) 337-3828</p>	
Hours of Operation	Monday – Thursday	10:00 AM – 6:00 PM
	Friday – Sunday	9:00 AM – 5:00 PM
Best Method for Referral	Email, Phone number, fax, etc Walk in or call (626) 337-3828	
Accepted Payment Source	Drop In Center services are provided at no cost. However, medi-cal is required in order to enroll in mental health services (Therapy, Individual case management, and Medication Support).	

Revised 02-07-19

Link to Webpage	http://www.pacificclinics.org/
Social Media Link	(if applicable) https://www.facebook.com/HopeDropInCenter/

Provider Name	Planned Parenthood Pasadena & San Gabriel Valley Glendora Health Center
Address	130 W. Route 66, Ste 100 Glendora, CA 91740
Phone & Fax	P: 626-798-0706 F: 626-691-1177
Type of Service	Family Planning and Abortion Services
Description of Services	Birth control, Emergency Contraception, Pregnancy Testing & Options counseling, Medication Abortion Services, STI Testing & Treatment, HIV Testing & Prevention (PEP/PrEP), HPV Vaccine, Essure Sterilization, Cancer Screenings, Health Education
Referral Eligibility Information	Prefer patient to bring referral documents and any appropriate medical records at time of visit; can request records if unable to obtain
Languages Available	English, Spanish – All other languages available through translation service
Age Group Served	Ages 12 and up
Referral Contact Person	Leticia Giuliani, Health Center Manager: 626-794-5737 x116
Hours of Operation	Mon-Tue: 10am-6pm; Wed-Fri: 11am-7pm; Sat: 8am-4pm
Best Method for Referral	Email, Phone number, fax, etc
Accepted Payment Source	Family PACT (FPACT), Medi-Cal, various other insurances <i>(Please call for more information)</i>
Link to Webpage	www.pppsgv.org
Social Media Link	Facebook/Twitter/Instagram @pppsgv

Provider Name	San Gabriel Children’s Center
Address	4740 N. Grand Ave. Covina, Ca 91724
Phone & Fax	(626) 859-2089 Fax: (626) 331-3190
Type of Service	Mental Health Services for children & youth 2 to 25 years old. Outpatient Services, Recovery Resilience, Reintegration Services, Intensive Field Capable clinical Services, WRAP, Therapeutic Behavioral Services and Residential Level 14 group homes.
Description of Services	Outpatient Mental Health services for children & youth 2 to 25 years old. Evidence Based Practices include: Parent Child Interaction Therapy, Managing and Adapting Practices, Trauma Focused Cognitive Behavioral Therapy and Seeking Safety. Recovery, Resilience, Reintegration Services are field capable mental health services for children and youth.
Referral Eligibility Information	Children and youth need to qualify for mental health after an assessment is completed and have full scope Medi-Cal. Intensive Field Capable Clinical Services and WRAP referrals come from DCFS and probation. Residential level 14 group homes referrals must be screened through the Department of Interagency Placement Screening Committee. Therapeutic Behavioral Services referrals must have Medi-Cal.
Languages Available	English, Spanish
Age Group Served	Children and youth ages 2 years old to 25 years old
Referral Contact Person	Call 626-859-2089 to submit referral
Hours of Operation	8 am to 5 pm Monday through Friday
Best Method for Referral	Phone: 626-859-2089 Fax: 626-331-3190
Accepted Payment Source	Children and youth need to have full scope Medi-Cal
Link to Webpage	Sangabrielchild.com
Social Media Link	(if applicable)

Provider Name	Service Center for Independent Life
Address	107 S Spring St Claremont, CA 91711
Phone & Fax	909-621-6722 fax-909445-0727
Type of Service	We provide services to people with disabilities and seniors to help them to lead a safe and independent life.
Description of Services	Peer Counseling, advocacy, independent living skills classes, information & referral, transition services. Youth transition services.
Referral Eligibility Information	none
Languages Available	English, Spanish, Chinese, Vietnamese
Age Group Served	All people with Disabilities, Seniors
Referral Contact Person	Jeanette Heitmann
Hours of Operation	8-4:30 M-F
Best Method for Referral	Email, Phone number, fax, etc
Accepted Payment Source	No payment needed
Link to Webpage	www.scil-ilc.org
Social Media Link	Facebook-Service Center for Independent Life

Provider Name	Social Model Recovery Systems
Address	223 E. Rowland St. Covina, Ca 91723
Phone & Fax	626-332-3145 Fax: 626-974-4164
Type of Service	Substance Use Disorder and Mental Health Services
Description of Services	Substance Use Disorder Treatment Services, Co-Occurring Disorder Treatment Services, Residential and Outpatient Services, Adolescent Programs, Adult Programs (men and women), Women with Children 5 y/o and under, women who are pregnant, and Veterans (men and women)
Referral Eligibility Information	We are unable to service individuals who have a history of fire-setting, excessive violence or a registered sex offender in any of our programs that are near a school. We can conduct a screening and assessment on any individual, regardless of exclusion criteria.
Languages Available	English, Spanish
Age Group Served	13+
Referral Contact Person	Melissa Morales, Community Relations Coordinator 626-260-4282
Hours of Operation	8 am to 9pm/365 days a year
Best Method for Referral	Please call our screening and assessment hotline at 626-332-3145 and choosing option #1. From there, one of our CARE counselors will determine which location and services we offer best fits the caller.
Accepted Payment Source	We accept and are in network with most insurance companies including but not limited to MHN, Anthem, Optum, HMC Health Networks, Aetna, Kaiser Permanente, Value Options, BlueShield, Medi-Cal, and uninsured individuals.
Link to Webpage	http://www.socialmodelrecovery.org/
Social Media Link	(if applicable)

Provider Name	SPIRITT Family Services
Address	2000 Tyler Ave. S. El Monte, CA 91733
Phone & Fax	Phone: (626) 442-1400 Fax: (626) 442-1144
Type of Service	Services Available: Early Intervention, Mental Health, Substance Abuse Treatment, Community Referral and Support, Caregiver Support, In-Home Case management, Domestic Violence Support, Anger Management Group, Parenting (20/52 Weeks), Family Structured Activities, Family Communication Skills and Medication Support Services. Services for: Infants, Children, Youth, Young Adults, Adults, and their Families.
Description of Services	Early Intervention: Ensuring safety and well-being for children 0-5 and their families by offering resources, case management and treatment. Mental Health: Individual and family Counseling. Substance Abuse Treatment: Outpatient services for teens and adults which includes group counseling, alcohol and drug testing and case management.
Referral Eligibility Information	Most of our services are free of cost to clients who have Medi-Cal. No insurance is required for client who have an open case with DCFS.
Languages Available	English and Spanish
Age Group Served	Infants, Children, Youth, Young Adults, Adults, and their Families.
Referral Contact Person	Our referral call center phone number is (855)714-8800
Hours of Operation	Mon-Fri 9:00 am to 5:00 pm
Best Method for Referral	<i>Email, Phone number, fax, etc</i> Phone: 855-714-8800
Accepted Payment Source	Medi-cal or sliding scale based on income
Link to Webpage	www.spiritt.org
Social Media Link	https://twitter.com/SPIRITTFamily https://www.facebook.com/spirittfamilyservices

Provider Name	Teen Line
Address	PO Box 48750, Los Angeles, CA 90048-0750
Phone & Fax	<p>General Office: (310) 423 – 3401 Fax: (310) 423 – 0456</p> <p>Hotline: Toll Free: 310-855-HOPE (4673) USA & Canada: 310-TLC-TEEN (852-8336) 6:00 pm – 10:00 pm PST</p> <p>Text Message: Text “TEEN” to 839863 6:00 pm – 9:00 pm PST</p>
Type of Service	<ul style="list-style-type: none"> - Teen-to-teen hotline Phone, text and email - Answers to what other teens are asking about https://teenlineonline.org/talk-now/ - Message Boards: Online community of hope & support https://teenlineonline.org/board/ - Youth Yellow Pages: Printed and mobile app resource directory https://teenlineonline.org/yyp/ - Parent and Professional Trainings https://teenlineonline.org/trainings/ - Outreach https://teenlineonline.org/outreach/
Description of Services	<p>Teen Line is a hotline for teenagers which operates every evening from 6:00pm to 10:00pm PST. If you have a problem or just want to talk with another teen who understands, then this is the right place for you! You can call us at 800-TLC-TEEN (852-8336), text us by texting “TEEN” to 839863 or email us here. Teen Line also offers message boards, resources and information.</p> <p>The Teen Line volunteers who answer the calls, emails and texts are Southern California teenagers who have received specialized training. They won’t judge you or give advice – their job is to listen to your feelings and help you to clarify your concerns, define the options available to you, and help you make positive decisions.</p> <p>No problem is too small, too large, or too shocking for the Teen Line volunteers. Issues that teenagers are dealing with include abuse, depression, divorce, bullying, anxiety, gangs, gender identity, homelessness, pregnancy, relationships, sexuality, violence, substance abuse, self-harm, and suicide.</p> <p>In addition to our hotline, we have message boards for the worldwide online community. We produce our Youth Yellow Pages which is a printed and mobile app directory of resources. Teen Line also offers Outreach Presentations and Parent and Professional Trainings.</p>

Referral Eligibility Information	N/A
Languages Available	English
Age Group Served	13 – 18
Referral Contact Person	N/A
Hours of Operation	Open 7 days a week from 6pm – 10pm for calls & 5:30 pm – 9:00 pm for text messages
Best Method for Referral	Email, Phone number, fax, etc
Accepted Payment Source	N/A
Link to Webpage	https://teenlineonline.org/
Social Media Link	https://www.facebook.com/teenlineonline/ https://twitter.com/TEENLINEONLINE https://www.instagram.com/teenlineonline/

Provider Name	Uplift Family Services – San Bernardino County Project
Address	572 N. Arrowhead Ave., San Bernardino, CA 92401
Phone & Fax	Program Manager: 909-266-2751 Fax: Attn: Customer Service, 909-266-2790
Type of Service	Mental Health Services to kids 0-20 with LA County Medi-Cal and are residing in San Bernardino County.
Description of Services	Mental Health Services are home- and field-based. We assess the client’s needs, work to engage the family and support system in treatment, create a collaborative treatment goal, and work with the client and support system to reach that goal. Psychiatry services are also available to clients.
Referral Eligibility Information	Clients must be ages 0-20, have active full-scope LA County Medi-Cal and be residing in San Bernardino County.
Languages Available	English and Spanish
Age Group Served	0-20
Referral Contact Person	To confirm client eligibility for the program or for any referral questions, please call the program manager, Dr. Rachel Riphagen at 909-266-2751 To make a referral, please have the client’s Medi-Cal# or SSN# and call Rebecca Plasencia at 909-266-2807
Hours of Operation	Office hours are Monday – Friday: 9am-5pm Therapy services can be provided on weekday evenings.
Best Method for Referral	Phone: Rebecca Plasencia at 909-266-2807
Accepted Payment Source	LA County full-scope Medi-Cal
Link to Webpage	https://upliftfs.org/
Social Media Link	https://www.facebook.com/UpliftFamily/ https://twitter.com/upliftfamily https://www.instagram.com/upliftfamily/ https://www.linkedin.com/company/uplift-family-services/ https://www.youtube.com/user/EMQFamiliesFirst/

Provider Name	Volunteers of America, Los Angeles (VOALA) Pomona Homeless Outreach Center/Office
Address	2040 North Garey Avenue, Pomona, CA 91767
Phone & Fax	Main Office Line: (909)-593-4796 (There are no extensions for VOALA Pomona Homeless Outreach staff at this site) FAX Number: (909)-593-5719
Type of Service	Homeless services are provided at this VOALA Pomona Homeless Outreach Center, and include: <ul style="list-style-type: none"> ▪ Homeless Outreach and Engagement Services ▪ Assistance with obtaining permanent housing (including up to financial assistance with housing costs) based on eligibility and available funding ▪ Assistance with linkage to shelter, Crisis & Bridge Housing Shelter, transitional housing, etc. ▪ Assistance with linkage to supportive services (i.e. mental health services, recovery services, medical services, employment, etc.) ▪ Case Management Services ▪ Housing Navigation Services ▪ Occasional Assistance with Transportation (Bus passes when available, transportation from staff when company vehicles are available) ▪ Information Services
Description of Services	Volunteers of America, Los Angeles (VOALA), Pomona Homeless Outreach Office/Center provides a wide variety of homeless-based services and information services, which include, but are not limited to: <ul style="list-style-type: none"> ▪ Homeless Outreach and Engagement Services ▪ Assistance with obtaining permanent housing (including up to financial assistance with housing costs) based on eligibility and available funding ▪ Assistance with linkage to shelter, Crisis & Bridge Housing Shelter, transitional housing, etc. ▪ Assistance with linkage to supportive services (i.e. mental health services, recovery services, medical services, employment, etc.) ▪ Case Management Services ▪ Housing Navigation Services ▪ Occasional Assistance with Transportation (Bus passes when available, transportation from staff when company vehicles are available) ▪ Information Services
Referral Eligibility Information	There are a wide variety of different programs that are operated out of this office/center/site that have different eligibility criteria. It is recommended to call VOALA Pomona Homeless Outreach's Main Office Line: (909)-593-4796, and/or have referrals walk into the office to be screened for eligibility, services and assistance, and note hours of operation.
Languages Available	English & Spanish
Age Group	Ages 18 and Above

Served	
Referral Contact Person	Please refer to the phone number and address above.
Hours of Operation	Monday through Thursday: 8:30 AM to 5:00 PM Friday: 7:00 AM – 3:30 PM This office is closed on weekends and holidays.
Best Method for Referral	Please refer to the phone number and address for VOALA Pomona Homeless Outreach office above. It is highly recommended that those seeking services either call or come to the site/office.
Accepted Payment Source	N/A; services are free.
Link to Webpage	www.voala.org
Social Media Link	N/A

Provider Name	YWCA San Gabriel Valley
Address	943 N Grand Avenue Covina, CA 91724
Phone & Fax	(626) 960-2995 Fax (626) 814-0447
Type of Service	Domestic Violence, Senior Services
Description of Services	<p>Senior Services- Provide Comprehensive Case Management Services to Disable Adults and Seniors 60 +. Provide Home Delivered Meals to Seniors 60+ who are unable to prepare meals for themselves.</p> <p>Domestic Violence: Provide bilingual support groups/case management. Offer emergency and transitional shelter to victims of Domestic Violence. 24hr Crisis helpline; Education and Training on Violence Prevention, teen dating, healthy relationships, assistance with restraining orders and counseling.</p>
Referral Eligibility Information	<p>Provide any referral eligibility and exclusion criteria for the services in your agency that other providers in the Health Neighborhood should be made aware of:</p> <p>Senior Services- 60 years +, 18 & over Disable Adults (proof of disability SSI, SSDI, & Income must not exceed Federally Poverty Level)</p> <p>Domestic Violence- Adult Victim of Domestic Violence and parents with children. Intake process required.</p>
Languages Available	English, Spanish, Cantonese, Mandarin, Vietnamese
Age Group Served	<p>Senior Services- 60 years +, 18 & over Disable Adults</p> <p>Domestic Violence: Adults and children up to 18 with their parent.</p>
Referral Contact Person	<p>Senior Services- Gloria Ivy</p> <p>Domestic Violence- All services for DV can be accessed through 24hr helpline. 626 967-0658</p>
Hours of Operation	<p>Senior Services- 8:00am-5:00pm office hours Monday- Friday</p> <p>Domestic Violence- Non residential Monday –Friday hours vary Residential- 24hrs</p>
Best Method for Referral	<p>Senior Services-Fax (626) 814-0447 Attention: Angie Jaime Intake Line (626) 214-9467 Gloria Ivy</p> <p>Domestic Violence –Helpline 626 967-0658</p>
Accepted Payment Source	Suggested Donation
Link to Webpage	www.ywcasgv.org

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