

- Construct ten to fifteen (10-15) American with Disabilities Act (ADA)-compliant curb ramps with truncated domes at various intersections throughout the City.
- Continue high level customer service protocols to provide the best possible customer service.

FY 2020-21 ACCOMPLISHMENTS

Due to the impacts of COVID-19, some FY 2020-2021 CDBG-funded projects resulted in fewer annual accomplishments. CDBG public service providers pivoted successfully and offered clients modified services in the form of virtual assistance, tele-services and remote learning.

- Neighborhood Homework House assisted approximately 90 Azusa youth, preschool through high school age, with remote tutoring and educational enrichment activities.
- The YWCA of San Gabriel Valley provided modified services to approximately 125 senior adults in the form of virtual care management, information, and referral services. Tele-services were used to arrange assistance from agencies serving seniors, such as medical referrals and food accessibility and delivery assistance. When safe to do so, some home visits to clients were conducted.
- The Azusa Family Services Program was severely impacted during the COVID-19 pandemic. Since the majority of youth services are provided at the City's recreation facilities, which remained closed for most of FY 2020-2021, few Azusa youth, ages 5 to 14, and their families, were served.
- Ten (10) housing rehabilitation grants were issued that improved the City's housing stock or corrected residential code violations (in conjunction with the City's Residential Code Enforcement Program). Due to COVID-19, housing rehabilitation activities were limited to installation of new roofs. No interior improvements were performed.
- Constructed ten (10) American with Disabilities Act (ADA)-compliant curb ramps with truncated domes along Cerritos Avenue between First and Third Streets.

CDBG-CV FY 2020-21 ACCOMPLISHMENTS

As a participating city in the Los Angeles Urban County CDBG Program, the City of Azusa received \$241,825 in one-time only, supplemental CDBG CARES Act funds (CDBG-CV) for the express purpose of responding to, addressing, and mitigating the impacts of the COVID 19 pandemic. These one-time only CDBG-CV funds resulted in the following:

- 30 emergency utility payment assistance grants totaling \$21,109 were awarded to income-eligible Azusa households economically impacted during the COVID-19 pandemic through job loss, furlough or reduction in hours or pay. Utility assistance payments were made directly to local utility companies on behalf of Azusa residents. Four participants received the maximum assistance allowed of \$900. The average amount of assistance provided per recipient was approximately \$703.
- In partnership with LACDA, 23 Azusa small businesses received grants totaling approximately \$208,950. One-time only business grants in an amount ranging from \$5,000 to \$10,000 were awarded to eligible business owners to respond to the impacts of COVID-19. The grants supported business expenses such as payroll, rent, or utilities. Each small business grant recipient agreed to create or retain jobs for low- and moderate-income persons.

